



AGAYA HOTELS & ANADOLU HOTELS

SUSTAINABILITY PERFORMANCE REPORT

2025



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1. ABOUT US

Agaya Hotels and the Anadolu Hotels Group serve the Turkish tourism industry with a total of six hotels—two in the Didim region, two in various locations in the Bodrum region, and two in Ankara—and employ approximately 1,250 people.

2. OUR COMMITMENT TO SUSTAINABILITY

As a tourism and hospitality company, we are committed to providing our guests with comfortable, safe, and unforgettable experiences while remaining mindful of our responsibilities toward nature, society, and future generations. In this spirit, we are committed to embracing and implementing the principles of sustainability in every aspect of our operations.



As Agaya and the Anadolu Group, we are fully aware that every step we take today shapes the world of tomorrow. With this commitment, we aim to leave a more livable world for future generations. ♻️

3. OUR SUSTAINABILITY COMMITMENTS

1. Environmental Responsibility

- We will use efficient technologies to reduce our energy and water consumption.
- We will encourage waste separation and recycling.

- We will minimize single-use plastics and opt for eco-friendly alternatives.
- We will support practices that protect biodiversity.

2. Social Responsibility

- We will create a fair, safe, and inclusive work environment for our employees.
- We will increase employment and economic contributions by collaborating with local communities.
- We will offer our guests unique experiences by supporting local culture, traditions, and cuisine.

3. Economic Responsibility

- We will adopt a transparent, ethical, and responsible business approach with the goal of long-term sustainable growth.
- We will contribute to strengthening the regional economy by giving priority to local suppliers.

4. Guest Satisfaction

- We will raise awareness by involving our guests in our sustainability initiatives.
- We will continuously improve our approach to providing healthy, safe, and environmentally responsible service.

5. Continuous Improvement

- We will conduct regular measurements and reporting in accordance with national and international sustainability standards.
- We will develop innovative solutions to further improve our sustainability performance each year.

4. OUR SUSTAINABILITY GOALS

While striving to ensure guest satisfaction, we adopt an environmentally friendly approach by reducing our consumption of energy, water, and chemicals, and by minimizing waste generation. Through the measures we have implemented, the use of natural resources is being managed, and environmental impacts are being minimized in a controlled manner.



DOĞAL KAYNAKLARIN
KORUNMASI



SOSYAL VE KÜLTÜREL
YAPININ KORUNMASI

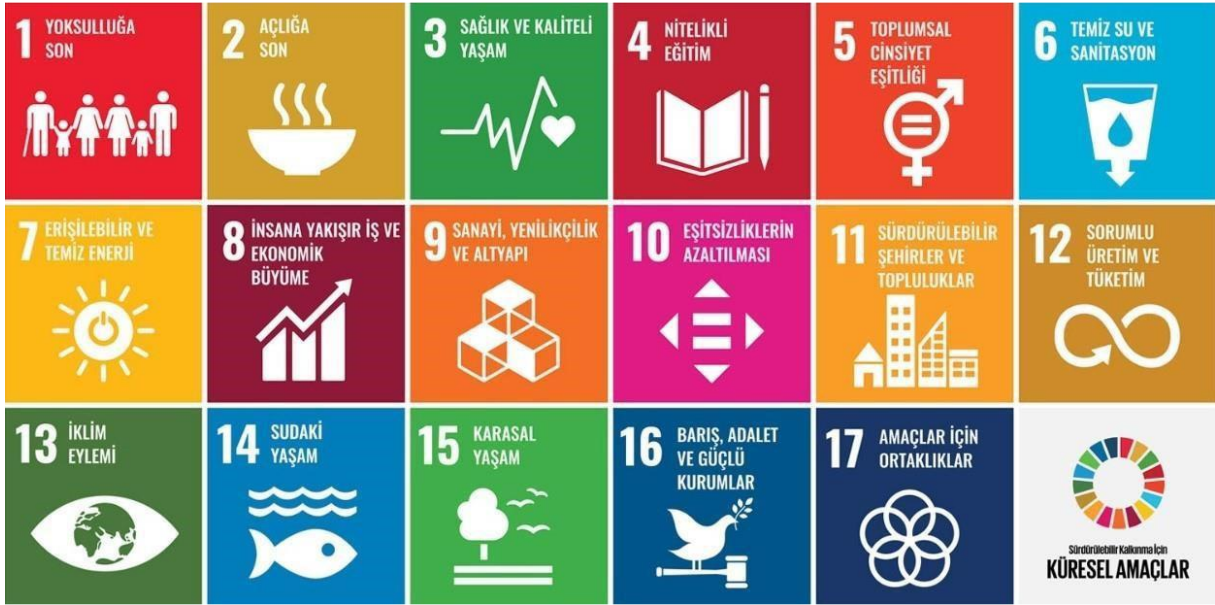


EKONOMİ VE YEREL
TOPLULUK DESTEĞİ



PAYDAŞ İLETİŞİMİ
İLETİŞİMİN KORUNMASI

5. OUR GLOBAL SUSTAINABILITY PRINCIPLES



Guided by the United Nations' 17 global Sustainable Development Goals, we have adopted the following as our sustainability pillars in our hotels: ending hunger and poverty worldwide as our primary objective, combating climate change, achieving gender equality, and promoting quality education, responsible production, and consumption. We would like to outline the four sustainability pillars we take into account in all our activities when setting goals and defining actions.

ECONOMIC DIMENSION Circular, eco-friendly, recycling-based economy; materials procurement management; Environmental Management System; innovative, efficient technologies; eco-design; long-lasting, aesthetically pleasing products; prices that reflect ecological and social costs; regional and local marketing networks; direct purchasing; prevention of corruption;

ECOLOGICAL DIMENSION Efficient use of resources, “seasonal” consumption, protection of biodiversity, ecological life cycle systems, preference for renewable energy, prevention of ecosystem

degradation, reduction of pollutants, emissions, and waste,
protection of the climate,

SOCIAL DIMENSION: Improving human health; justice; approaches based on equal opportunity; consideration of the interests of future generations; democratization; participation of all population groups in all areas of life; identification of groups at risk of discrimination; protection efforts; and indicators of decent work.

CULTURAL DIMENSION: A sustainable lifestyle, a holistic perception of nature, an aesthetic understanding of sustainable development, local cultural diversity, the preservation of traditional knowledge, material culture, consumer awareness, the development of local communities, cosmopolitan culture, preserving and promoting culture while keeping pace with international change, and reevaluating global responsibilities.

6. AGAYA and ANADOLU GROUP VALUES

Our Mission

Our mission is to provide our guests with an unforgettable stay while preserving local culture and values; and to become a trusted brand in the tourism industry through high-quality standards, a commitment to genuine hospitality, and principles of sustainability.

Our Vision

To become a preferred brand on both the national and international stages as a pioneering company in the tourism and hospitality industry that is innovative, environmentally conscious, and dedicated to maximizing guest satisfaction.

Our Responsibilities

- To best meet the expectations and needs of our guests.
- To provide a safe, fair, and development-oriented work environment for our employees.
- To contribute to sustainable tourism by developing environmentally responsible practices.
- To contribute to regional development by supporting the local economy and culture.
- To act with a sense of social responsibility, guided by ethical values and a commitment to transparent management.

7. IN ACCORDANCE WITH OUR SUSTAINABILITY POLICY

- To aim to continuously improve our processes by taking all feedback from our guests into account.
- We fully respect our employees' labor rights and operate in accordance with legal regulations.
- We support the elimination of child labor and continuously improve all our processes in accordance with legal requirements while remaining committed to our core values.
- We update our processes in compliance with information security regulations and provide our employees with regular training to offer them opportunities for development and advancement.
- We strive to provide a healthy and safe work environment and offer various channels through which our employees can voice their requests, suggestions, and complaints.
- Additionally, we evaluate feedback from our employees to contribute to the development of our management systems.

- By operating under the principle of zero workplace accidents, we aim to make occupational health and safety an integral part of our corporate culture, and we prioritize the participation of our relevant stakeholders in implementing our policy.
- We share local and regional natural and cultural heritage with our guests and employees, and we take environmental risks into account when planning our investments.
- In this context, we contribute to the preservation and development of local and regional properties, areas, and traditions.
- We evaluate quality and standards when procuring products and services, and we practice fair trade and ensure impartial supplier selection.
- We analyze potential risks by considering internal and external factors, as well as the needs and expectations of relevant stakeholders, and we develop our operations with the goal of continuous improvement.
- We aim to play a leading role in the tourism sector to achieve sustainable development goals.
- We are committed to ensuring equal opportunities for women in the workplace, increasing women's employment, and monitoring our progress by maintaining effective communication with our stakeholders regarding our policy.
- We prioritize contributing to the social and economic development of the community and our local stakeholders, supporting local employment, and sourcing products and services from local companies whenever possible.
- We ensure compliance with applicable legal requirements for our guests and stakeholders who are disadvantaged, and we are committed to continuous improvement to provide better service every day.

8. SUSTAINABILITY MANAGEMENT SYSTEM

Management System

This document establishes the basic framework and sets forth the policies of a Sustainability Management System (SMS) that can be adapted and developed to cover all of our hotel's management processes. This document is intended for the hotel's management and staff. Our system has been developed to be appropriate for the size and scope of our hotel.

Our management system is based on risk analysis. Risk analysis is conducted in the following areas: environment, natural disasters, society, culture, economy, quality, human rights, health, and safety. Additional areas may be added as needed.

Once risks have been analyzed, we also have a crisis management policy and system in place that defines the actions to be taken should these risks materialize. The appendix to this document outlines how risk analysis and crisis management are to be conducted.

Risk analysis is conducted using the method specified in Table 1.

SYS involves ensuring that all employees implement specific policies regarding quality, economics, management, the environment, culture, human rights, health, and safety; setting objectives; and continuously improving business management processes by monitoring whether these objectives are met.

If the established targets are met, new targets are set. If they are not met, our targets, policies, and practices are reviewed. In this way, we strive to ensure continuous improvement.

The targets related to our hotel's management system and the performance indicators used to track compliance with these targets are included in the appendix to this document.

Our hotel's objectives and performance indicators are listed in Table 2.

With regard to sustainability, our hotel commits to fulfilling the first-phase obligations of the Turkey Sustainable Tourism Program and to continuously improving its sustainability management system to enhance its sustainability performance.

Due to the state of the industry, environmental, social, technological, economic, and cultural risks, as well as changes and updates in legislation, our management system is continuously reviewed, and the system and policies are updated as necessary.

The steps outlined above can be summarized as the Plan-Do-Check-Act (PDCA) approach (Figure 1).

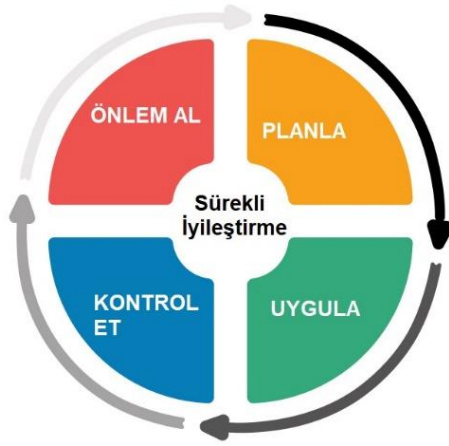


Figure 1. PUKÖ Cycle

Plan: Our hotel places importance on environmental, social, cultural, and national economic issues, as well as management systems, and sets goals accordingly. It plans the roadmap and actions to be taken to achieve these goals.

Implement: Our hotel establishes its core policies and practices regarding environmental, cultural, social, human rights, health, and safety issues. We monitor, measure, and record these at intervals determined by the relevant staff.

Check: Feedback from both staff and guests at our hotel is monitored and recorded. Corrective actions are taken as necessary.

Act: This is the step in which our hotel takes action to correct issues identified during the “Check” step. Corrective actions and procedures are documented and archived.

Legal Compliance

Our hotel is committed to complying with applicable laws, regulations, and international treaties; maintains an up-to-date list of these; regularly informs its staff about them; and provides staff with the necessary training.

The key regulations that must be complied with are listed in Table 3.

If requested or required, our hotel will present all necessary permits, certificates, and documents to the relevant individuals and institutions.

These documents include the Tourism Business License, the Simple Accommodation Tourism Business License, the Business Establishment and Operation Permit, the most recent monthly employee insurance report, the tax registration certificate, the emergency action plan, employee training records and certificates, the contract with the workplace physician (if applicable), the sewer connection certificate issued by the municipality, if applicable, the identification certificate and inspection reports for the wastewater treatment plant, documents regarding groundwater use (if applicable), a thermal water usage permit, pool water measurement and inspection reports (if applicable), documents confirming pest control measures, and other required documents.

Stakeholders and Communication

Our hotel provides accurate information to all segments of the public in its promotional materials. We always use authentic visual material

in our promotions. On our website, social media accounts, and other print and written promotional channels, as well as in our marketing communications, our hotel maintains a transparent and realistic approach regarding its products and services.

Our hotel also shares its policies, sustainability initiatives, actions, and operations with employees and guests in an open and transparent manner. To this end, we utilize our website, where we publish periodic reports on our sustainability performance. These reports are issued at appropriate intervals.

An example of a performance report is provided in Table 4.

Our hotel has a system in place designed to gather feedback from our guests, public institutions, municipalities, employees, the local community, and all other relevant individuals and organizations regarding our sustainability performance, policies, and practices. Through this system, we collect feedback from both our staff and our guests.

Our system is designed to enable and encourage our guests and staff to provide feedback quickly, easily, and effectively.

This system includes guest surveys, regular monitoring of social media accounts, email and messaging services for employees, and email communication for all other stakeholders, along with regular follow-ups on these channels.

An example of the survey form is provided in Table 5.

Customer experience: We prioritize customer satisfaction at our hotel. Customer satisfaction includes feedback from the sustainability system described above. The results are analyzed. Negative feedback

and the responses to it are recorded, and necessary measures are taken.

Employee involvement: Our employees are the most important element of our hotel's management system.

Our employees know what is expected of them under our management system and our sustainability policies and practices. Their responsibilities are defined in writing, communicated to them, and they receive the necessary training and guidance on a regular basis. Training sessions on this topic are documented.

Our employees play an active role in the development and continuous improvement of our management system and sustainability performance. We review and improve our system based on feedback from our employees.

In line with our sustainability policies and management system, we provide employees with periodic training programs related to sustainability and their specific work areas—including orientation training—on-the-job training, training required by law, and guidance and support. We implement annual training plans covering topics such as Occupational Health and Safety, hygiene training for kitchen, service, and massage staff, water and energy conservation, rules for the use of chemicals, fire prevention, first aid, and more.

Our employees have free and open access to all of our training materials.

Our hotel is committed to complying with the relevant provisions of the Labor Law No. 4857 and pays employees at least the minimum wage. In addition, our hotel is committed to complying with Law No.

5510 on Social Insurance and General Health Insurance and Law No. 6331 on Occupational Health and Safety.

Our hotel has established a “Sustainability Team” to manage its sustainability initiatives.

The Sustainability Team’s division of responsibilities is outlined in Table 6.

Accessibility

Our hotel is committed to providing accessible tourism services for everyone to the best of its ability and clearly and accurately informs customers and stakeholders about its level of accessibility through its website.

Our hotel also commits to fully complying with legal regulations regarding accessibility and to continuously monitoring and pursuing improvements in this area.

We strive to make continuous improvements not only for guests with physical disabilities but also for those who are unable to participate in tourism activities due to disabilities such as visual or hearing impairments.

Our hotel regularly performs maintenance and repairs on accessibility features and infrastructure and makes improvements as needed. We also regularly train our staff on accessibility issues.

Purchasing

Our purchasing policy includes guidelines aimed at local, environmentally responsible, fair-trade, and efficient procurement.

Our hotel monitors the sources of our goods and services. We hold regular meetings with our suppliers. We review their sustainability-related certifications, information, and documentation.

Local Procurement: When purchasing goods and services, our hotel gives priority to local suppliers, provided that the products and services are of high quality and reasonably priced. For this reason, we regularly audit our suppliers, update our supplier list, and keep our suppliers informed. We track the percentage of goods and services sourced from the local community.

When purchasing goods and services, our hotel also gives priority to fair-trade suppliers for imported products, provided they are of high quality and reasonably priced.

Environmentally Responsible Purchasing: Our hotel follows an environmentally responsible purchasing policy and prioritizes efficient purchasing, energy conservation, and water conservation to reduce food and solid waste.

Our hotel prioritizes environmentally responsible products (eco-labeled products) in its procurement. If no eco-labeled products are available within a particular product category, we select products from suppliers and manufacturers whose production and all other processes do not harm the environment.

Within this framework, our hotel prioritizes selecting suppliers that hold sustainability certifications when making purchases. Examples of certifications that may be required from suppliers include ISO 14001, ISO 50001, ISO 14064, and ISO 20400.

For wood, fish, paper, and other food products, we prefer environmentally certified (FSC, MSC, EU Eco-Label, etc.) or traceable products.

Endangered species and species whose sale is prohibited (fish, trees, plants, game animals, etc.) are neither purchased nor used at our hotel.

We measure the proportion of our purchases from environmentally certified, local producers and suppliers, as well as fair trade suppliers, relative to our total purchases.

Our hotel has specific goals regarding environmentally certified, local, and fair trade procurement. Within this framework, we aim to increase both the proportion and the number of local and fair trade suppliers in our procurement and are committed to achieving this.

The supplier evaluation form is provided in Table 7.

The list of approved suppliers is provided in Table 8.

Sustainable procurement: Our procurement policy prioritises reusable, returnable and recycled goods.

Our hotel also gives priority to bulk purchases and the purchase of products in bulk. This results in fewer deliveries to our hotel and lower greenhouse gas emissions.

Our primary priority and preference is to ensure that products delivered to our hotel do not contain unnecessary or excessive plastic, nylon, paper, glass or wooden packaging.

When purchasing consumables and promotional items, we avoid single-use products and unnecessary packaging (particularly plastic). The purchase and use of consumables and single-use products are monitored and managed.

Table 9 is used to monitor single-use, plastic, packaged products.

Cultural Sustainability Policy

Presentation of cultural heritage: Our hotel respects the intellectual property rights of the local community.

We incorporate authentic elements of traditional and contemporary local culture into our cuisine, design and décor.

Artifacts: Our hotel does not buy, sell or broker the trade of historical or archaeological artefacts, nor does it display them.

Promotion of sustainable local gastronomy: Our hotel prioritises the promotion and consumption of local produce. It implements innovative and creative practices across all its operations to ensure sustainability in gastronomy.

Energy and the environment

Energy saving: Our hotel has an energy-saving policy. The policy involves the regular measurement, monitoring and reduction of energy consumption, as well as the use of renewable energy.

Our hotel prioritises the use of renewable energy wherever possible.

Our hotel categorises energy consumption by energy type, and the energy consumption of different units is monitored.

The total energy used in our hotel is measured by type. The attached table is used for this measurement.

The energy our hotel obtains from renewable sources is monitored.

Table 10 is used to monitor electricity consumption.

Our hotel identifies activities with high energy consumption and plans and implements corrective measures to reduce energy consumption in these areas and activities (thermal insulation systems, prioritising low-energy appliances over those with higher energy consumption ratings, using LED bulbs instead of high-energy-consumption lighting such as incandescent bulbs, etc.). Furthermore, our hotel uses energy-efficient equipment.

Our hotel informs and trains its staff and stakeholders on energy saving.

Water management and wastewater

Our hotel has a water conservation policy. Our policy involves the regular measurement, monitoring and reduction of water consumption.

The water risk status of the region in which our hotel is located has been determined. The Water Risk Atlas, prepared by the World Resources Institute, is used for this purpose. A link to the relevant website is provided here.

Water risk has also been assessed as part of the risk analysis, and a water management plan has been drawn up. This plan includes targets and reporting mechanisms aimed at measuring and monitoring water usage and reducing water consumption.

The aquatic life inhabiting bodies of water such as the sea and lakes is not harmed as a result of our hotel's water usage activities. Nevertheless, the potential for harm to these organisms has been assessed in the risk analysis, and the necessary precautions have been taken.

Our hotel complies with all legal requirements and regulations regarding water usage.

The water comes from a legal and sustainable source. Our water comes from the mains supply or from a licensed well.

We monitor our water consumption. The total water used per guest or per overnight stay is calculated and reported. The file attached to this document is used for this measurement.

Table 11 is used to measure water consumption.

We have targets for reducing water consumption. To this end, our hotel is planning and implementing corrective measures. Water-efficient equipment is used in our hotel. Best practices, such as changing bed linen and towels only at the guest's request, are in place at our hotel.

Our hotel informs and guides its staff and stakeholders on water conservation. Our hotel is doing everything in its power to ensure that its waste water does not harm the environment.

We comply with the regulations set by the local authority regarding the disposal of waste water. We adhere to the relevant legal requirements in this regard.

Food waste and solid waste

Our hotel has a Solid Waste Management Plan. The plan covers the regular measurement and monitoring of waste generation, as well as waste reduction, reuse, recycling and disposal.

Table 12 is used for waste tracking.

Solid waste is sorted according to type—such as food waste, recyclables, toxic/hazardous waste and organic waste—with recycling and reuse options taken into account during the sorting process.

Our hotel regularly informs and guides its staff and stakeholders on waste management using a variety of visual and communication materials.

Solid waste sorted by type at our hotel is collected by authorised and licensed companies.

Solid waste, including food waste, is measured by type. The amount of solid waste per guest or per overnight stay is calculated and reported at our hotel.

Our hotel has also identified activities and risk areas where solid waste generation is high. We plan and implement corrective measures to reduce food waste and wastage.

The aim is to ensure that the disposal of solid waste has no adverse impact on the local population or the environment. Compliance with the 'Zero Waste Regulation' legislation regarding solid waste management is ensured.



ANADOLU HOTELS DİDİM CLUB

Sustainability Performance Report

2025



1. PROTECTION OF NATURAL RESOURCES AMONG OUR OBJECTIVES

Reducing energy consumption by 4 per cent: Efforts to increase the proportion of renewable energy used are ongoing.

To reduce water consumption by 4 per cent: We will utilise greywater, and work on rainwater harvesting systems is ongoing.

To reduce waste by 4 per cent: To move away from large packaging by opting for smaller packaging.

2. OUR OBJECTIVES FOR THE PROTECTION OF SOCIAL AND CULTURAL RESOURCES

Workforce diversity: To increase the proportion of women in the workforce by 3 per cent.

Support for local cultural events: To organise or support at least one local cultural event per year.

Sustainability training for staff: To provide all staff with sustainability and environmental awareness training at least once a year.

Cultural awareness presentations for guests: To inform guests via posters and leaflets

3. OUR OBJECTIVES FOR ECONOMIC AND LOCAL COMMUNITY SUPPORT

Use of local produce: We aim to source 45 per cent of the produce used in our kitchen from local suppliers.

Local employment: To increase the proportion of new staff recruited from the local area by at least 3 per cent.

Support for local initiatives: To sponsor at least one local corporate social responsibility project.

Fair trade practices: To prioritise fair trade-certified products when selecting suppliers.

4. OUR OBJECTIVES FOR STAKEHOLDER ENGAGEMENT AND COMMUNICATION

Stakeholder feedback: We aim to increase the options for stakeholder feedback by organising sustainability workshops with employees, suppliers and guests at least once a year.

Sustainability reporting: To publish our annual sustainability performance report transparently.

OUR ENVIRONMENTAL AND WASTE MANAGEMENT ACTIVITIES

As Anadolu didim Club, we would like to summarise our responsibilities regarding the work carried out under our ZERO WASTE certification, by organising our activities in accordance with our Waste Management Plan.



ENVIRONMENT DAY ACTIVITIES WE ORGANISED WITH THE CHILDREN AT THE MINI CLUB



OUR WASTE SORTING BINS LOCATED THROUGHOUT OUR PREMISES



OUR BEACH CLEAN-UP



Consumption of Single-Use Plastics and Packaged Products by 2025

Product Types (Quantity)	Consumption per Overnight Stay
Shampoo	0,083
Slippers	0,052
Shower gel	0,068
Paper cups	0,37
Plastic cups	0,11
Plastic straws	0,047

Electricity Consumption per Overnight Stay in 2025

Electricity Consumption Kwh	36,84
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Energy Consumption per Overnight Stay 2025

Motorin (lt)	0,01
LNG/LPG (lt)	5,2

Consumption per Overnight Stay 2025

Total Waste Volume (kg)	0,16
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USE OF RENEWABLE ENERGY

At Anadolu Didim Club Hotel, we purchase electricity from EKVATOR, a supplier that provides renewable energy.

We continue our carbon neutrality initiatives through our TEMA sapling donations. We began offering services via the electric vehicle charging station at our premises in 2024.

Our carbon footprint for 2025: 1,050 tCO₂e

OUR WATER CONSUMPTION PERFORMANCE

Aerators have been fitted to reduce water consumption

Water Consumption per Overnight Stay 2025

Water Consumption m3	1,21
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GUEST SATISFACTION

We use a survey system to record the results of our assessments of guest satisfaction and our sustainability initiatives.

For the guest satisfaction survey, questionnaires are completed by the guest relations team.

OUR SUSTAINABLE PROCUREMENT PERFORMANCE

Our hotel prioritises environmentally friendly products (eco-labelled products) in its procurement. If there are no eco-labelled products available within the relevant product category, we select products from suppliers and manufacturers whose production and all other processes do not harm the environment.

We increased the number of our local suppliers from 30 to 45, achieving a 50 per cent increase.

STAFF MATTERS

Our hotel continues its efforts to provide a safe and healthy working environment and receives support from an occupational health and safety expert authorised by the Ministry to improve health and safety at work. Adequate measures are taken to prevent accidents and, should they occur, to minimise injuries; risk assessments have been carried out to identify the causes of hazards specific to the workplace. There is absolutely no discrimination on grounds of race, caste, national origin, religion, disability, gender, sexual orientation, membership of an association or trade union, or political affiliation in matters such as recruitment, remuneration, training, rewards, dismissal or retirement. Employees are not prevented from meeting their needs or fulfilling their obligations relating to their race, caste, national origin, religion, disability, gender, sexual orientation, membership of an association or trade union, or political affiliation. All staff at our hotel may submit their complaints and suggestions to the Human Resources and Quality departments, and staff are informed of where to report their complaints and suggestions.

Proportion of Working Women in 2025	%41
Local Workforce Ratio for 2025	%77

The Human Resources and Quality Department distributes staff satisfaction surveys on a monthly basis, and these surveys are evaluated each month. Staff are also able to voice their suggestions or complaints in these surveys.

ACCESSIBILITY FOR ALL

In line with the accessibility criteria set out in the relevant legislation, our existing accessible rooms and the areas designated for guests

with disabilities within our public spaces are designed to ensure access to every point and every area, with the aim of managing the stay of our guests with disabilities as effectively as possible. In this context, we are striving to improve by planning the enhancements we can make.

Our two accessible rooms, ramps providing access to at least one area in all accommodation types, a portable lift for pool access, and a floating sun lounger on the beach are among the facilities we offer for our guests with disabilities.

OUR TARGETS FOR 2026

- ✓ To increase our total percentage of renewable energy use
- ✓ To increase the number of products sourced from local suppliers – by entering into new procurement contracts
- ✓ Increasing the Number of Training Hours Per Person – Expanding Training Support Available Off-Site Afforestation Support Policies and Targets
- ✓ Improving Accessibility for People with Disabilities; Activities and Projects Aimed at Facilitating Their Social Lives
- ✓ Expanding the Risk Assessment Approach – Incorporating Issues Relating to the Well-being of Local Communities and Stakeholders into Internal Audit Headings
- ✓ Increasing the Total Number of Participation Hours with Volunteers in Corporate Volunteering Initiatives
- ✓ Increasing the Number of Civil Society Organisations We Are Members Of and Collaborate With Within the Scope of Sustainability
- ✓ Increasing the Proportion of Recycled and Recyclable Products Used – New Procurement Contracts

✓ Animal Welfare Improvement Plans – Project to Increase the Number of Animals in Our Care

✓ We are continuing our monitoring and follow-up activities to enhance guest and staff satisfaction.

YOU CAN SUPPORT US IN OUR SUSTAINABILITY EFFORTS.

By choosing environmentally friendly personal care and hygiene products, by heeding our warnings regarding the protection of endemic or protected animals and plants,

by respecting animals' right to life as much as we do,

by being aware that the sale, display or organisation of any historical or cultural artefacts or objects is not permitted within the confines of our hotels,

Taking into account the information that feeding or touching wildlife adjacent to our hotel grounds is dangerous and prohibited, you can support the proper feeding of animals by contributing to the food donation boxes on our premises to ensure they receive suitable food.

To help us protect our biodiversity, please refrain from damaging the plants and trees in our hotel gardens,

To ensure the efficient use of our resources across all areas, please let us know if you spot any dripping taps or lights left on unnecessarily,

You can support us by helping to reduce waste during your stay and by avoiding products in single-use plastic packaging whenever possible.