

A Sustainable World To Build

Our business prioritises environmental sensitivities with the vision of evaluation. This consciousness in the light of the light of the world, from the staff to the guests. the process is environmentally sustainable, environmentally sensitive and development in the direction of improvement as a goal and principle has adopted it.

Introduction

Dear Stakeholders

In today's world, the sustainability of businesses is a key issue in both internal operations

The relationship between the organisation and society and the environment is of critical importance. Us too,

while keeping guest satisfaction at the highest level, while at the same time maximising the use of our natural resources

protection, contributing to society and the environment. Sustainability

Our vision takes into account not only the needs of today but also the needs of future generations.

to act in line with our sustainability vision.

We analyse how our sustainability vision is reflected in our business activities and how this

We are making progress in this direction. In this report, we have analysed the impact of measures we take for our employees, and the activities we carry out to contribute to the society,

our efforts to increase the training and awareness of our employees and many more

detailed information is provided on the subject.

However, we should not forget that sustainability is a process. A commitment to sustainability

to emphasise our continued commitment and that we will take further steps in the future we want.

As a result, we recognise the importance of sustainability and are committed to the sustainability of our company.

We pledge to continue our work. This report is intended to provide an
to increase the transparency of our business activities of which it is a part and to co-operate
with our stakeholders

is an important tool to continue working towards a healthier world in which
we believe.

Together we will continue to work to build a sustainable future.

SERKAN POLAT

GENERAL MANAGER

Sustainability Approach And our Applications

Without compromising the comfort of Side Sun Hotels guests, water, electricity, energy,
chemical,

controlling the amount of solid waste, environmental and natural resources

It is aimed to minimise the damage that may occur. Sustainable tourism principles

the use of natural resources has been reduced with the measures we have taken in the light
of

in order to minimise and, if possible, eliminate the damages caused

practices have been updated.

In our hotel, quality, environment, health, safety, human rights, social, cultural, risk and crisis
management issues and drives continuous improvement.

sustainability management system is implemented. Our plant system is open, transparent,
professional,

It provides the principles of sustainability in a reliable and fair manner.

Human First

Side Sun Hotels is committed to all internationally recognised human rights in relation to its
activities.

respect and comply with all legislation and conventions within this scope

provides. In this direction, we encourage all our guests and employees to respect the
principles of race, colour, gender, religion, opinion, age and ethnicity,

equality without discrimination on the basis of social and marital status, family origin, physical or mental disability

as an organisation.

For Everyone Accessibility

Areas and activities within our facility, in accordance with the nature of the operation, disabled

is accessible by individuals with disabilities.

In this context, we support the employment of disabled personnel in our facility.

Our hotel has 2 rooms and 3 wc specially prepared for our disabled guests.

The entrances of the areas within the facility are wide enough for wheelchairs.

designed.

The walkways are suitable for wheelchairs and there are inclined ramps.

The width of the lifts is suitable for wheelchairs.

Our hotel staff provide all kinds of assistance during the accommodation of disabled people,

is ready to provide specialised service to meet your needs.

Guest Experience

The guest experience at our hotel is based on today's modernised and modernised guest experience, including sustainable elements.

conditions and changing consumption culture.

Guest experience analyses are carried out and in line with the feedbacks we receive, we make our investments

We direct to develop the areas requested by our guests.

Respect For The Environment

We respect the environment and people in order to be respected in the world. From the comfort of our guests

Controlling the amount of water, electricity, energy, chemicals, solid waste without compromising,

minimising the damage that may occur to the environment and natural resources

to ensure the sustainability of our natural resources. With the measures we have taken in the light of sustainable tourism principles, natural resources

reduced use, minimising damages to soil, water and air

and, if possible, practices have been updated to eliminate them.

We are aware that our energy resources are limited and we aim to consume less energy and water.

consumption data, raising awareness among our employees, and raising energy efficiency.

We are working to ensure the continuous improvement of efficiency. Environment

In order not to cause harm, we should recycle our wastes and hazardous wastes within the framework of recycling principles.

in a way that does not pollute the nature. Plant and animal species special to our region to preserve the health and safety of our people.

Legal Compliance

Our facility operates in compliance with national and international laws.



ISO 9001:2015



ISO 14001:2015



ISO 22000:2018

Our facility received the 1st Stage Sustainable Tourism Certificate in 2023.

Communication

As Side Sun Hotels, we share our sustainability efforts with our stakeholders to develop and improve our products and services, and to ensure the participation of our stakeholders to ensure sustainable.

We carry out our work to ensure development.

Our Employees

One-to-one interviews and group meetings, training and workshops, performance evaluation and career development meetings, activity reports and surveys.

Our Guests

Guest Satisfaction Surveys, Request Forms, Environmental Surveys, Contact Forms, Social Media.

Suppliers

Purchasing specifications, Supplier audits, Performance Evaluation System, Meetings, Interviews.

Public Organisations

Meetings, information requests (when necessary), annual report.

Universities and Academicians

Internship programme, conference-meeting participation, scholarships.

Press

Interviews, press releases.

Local Communities

Social Projects, information requests (when necessary), activity reports, meetings.

Environmental Action Plan End of Year Evaluation

In our facility, with regard to packaging waste, recycling bins are placed throughout the facility.

areas, separation, collection, storage and recycling -recovery

company for the delivery of non-hazardous wastes. Our non-hazardous wastes are sent to Manavgat Municipality

is delivered to a contracted and licensed Packaging Waste Collection and Sorting company.

All biodegradable wastes generated in our facility are disposed of in the kitchen during production.

starts to leave.

In our facility, trainings and procedures on the economical use of devices are provided to the personnel.

explained. Information on the correct use of electrical devices is available,

The purchasing department and other departments are responsible for the environment related to a device to be purchased.

labelling, energy, water, natural gas, etc. by evaluating the amount of consumption of the device purchase

is realised. Regarding the subject, the Purchasing Unit, Technical carries out studies.

We prepare a sustainability report on all activities and share it with the public.